

Sandip Banerjee

(954)289-7041 | sandip.banerjee.in@gmail.com | www.linkedin.com/in/sandipbanerjee1 | <https://www.sandieportfolio.com>

19 years of experience in Project and Program Management in Banking and Financial Services domain. Strong expertise in leading large-scale programs involving New Product Launches, Platform Modernization, Agile/SAFe adoption, and Business Process Re-engineering to elevate customer experience and drive profitable acquisitions. Passionate about learning new technologies, believe in leading by example and enjoy empowering teams for inclusive growth

CORE COMPETENCIES

Technical Program Management | Product Management | SAFe, Agile, Scrum | Statistical Modelling | AWS Cloud Computing | HTML5, CSS, Tailwind CSS | JavaScript, ReactJS | PostgreSQL, DB2 | CI/CD, Git, GitHub

PROFESSIONAL EXPERIENCE

VIRTUSA CORPORATION | 2024 – PRESENT

FL, USA

Release Train Engineer, E2E Program Manager, Scrum Master

- As Release Train Engineer for a major Financial Services client, led the US Consumer Cards ART of 8 Scrum Teams (over 90+ members) to deliver complex, cross-functional initiatives in alignment with product and engineering priorities
- Collaborated with engineering teams, business partners, Product and Marketing stakeholders to enable strategy, vision and roadmap alignment and meet business goals
- Successfully led E2E delivery of the Customer Identity Authentication system uplift. Through stringent PIV and proactive resolution of issues ensured no customer harm and a seamless migration. Once fully enabled, this migration will help achieve 41% reduction in pend volume by averting legacy system availability issues
- Established best practices across scrum teams through collaboration with leadership, PMO and Agile Teams to improve tracking and better management. Achieved 30% improvement in overall delivery efficiency over a year
- Mentored and coached US Consumer ART members on Agile / SAFe principles and best practices
- Conducted effective Inspect and Adapt Sessions, Agile Workshops, Retrospectives and Innovation events to maintain an environment of agility and continuous improvement

VIRTUSA CORPORATION | 2018 – 2024

FL, USA

E2E Program Manager, Scrum Master

- For a major Financial Services client, led the discovery, design and delivery of the strategic modernization of the onboarding platform for Supplementary Cardholder journey, to reduce time-to-market and overhead costs. Through close collaboration with product, engineering and business stakeholders, identified critical priorities, created detailed migration roadmaps, defined MVPs and successfully delivered within constraints of time and budget
- As the primary delivery SPOC for US-market Onboarding team, effectively led a 50+ team for the platform consolidation initiative to integrate with a globalized and centralized risk decisioning engine. Through establishment of program roadmap, tracking Key Performance Indicators (KPIs) and timely alignments with leadership on Risks, dependencies and issues ensured on time and flawless delivery of this strategic, and time-bound initiative
- Successfully delivered 'No Credit Impact' Card application experience by leading 20+ Engineers and QAs across 3 cross-functional teams. Enabled incremental 100k annualized new-accounts-approvals resulting in \$ 1.4Bn additional revenue
- Spearheaded the discovery, solutioning and launch of a critical Operational Risk Event – prevented \$ 10MM revenue leakage by implementing enhanced checks and controls

VIRTUSA CORPORATION | 2015 – 2018

INDIA

Program/Project Manager

- Reengineered the client onboarding systems for a European Banking Major to achieve process efficiencies and meet compliance mandates while improving overall performance, usability, and availability. Achieved ~\$10 MM savings per annum by migrating the legacy system to a new and improved Pega Case Management Process
- Translated end-user research into business features and delivered an omnichannel gamified learning program for the contact-center executives to track and drive engagement
- Steered the successful rollout of projects with accountability, from inception to technology mapping and final execution and launch

MANAGEMENT INTERN | ONEASSIST CONSUMER SOLUTIONS | 2014 – 2015

INDIA

Associate Product Manager

- Performed funnel analysis, segmented the customer base and developed a statistical scoring model using logistic regression to predict the customer churn rate for a financial assistance and protection services provider

COGNIZANT TECHNOLOGY SOLUTIONS | 2005 –2014

INDIA

Technical Lead

- Led a cross-functional team to manage project portfolios for one of the world's leading payment solutions provider
- Spearheaded the "Innovation Wing" – to institutionalize the Innovation Process across accounts; improved bottom-line growth by 2.4 MM
- Conceptualized and implemented the reengineering of the Card Association Release Testing process; reduced time to market by as much as 50%

Education

Masters – Business Administration and Management | Indian Institute of Management – Lucknow | 2014-2015

Bachelor of Technology | Electronics and Communication Engineering | West Bengal University of Technology | 2001-2005

Certifications

- Product Analytics (by Pendo)
- AWS Certified Solutions Architect – Associate (2023)
- Certified SAFe 5 Product Owner/Product Manager (2020)
- Business Analytics (Kelly School of Business) (2014)
- Certified Scrum Master (2016)